



**Bahrain Defense Force – Royal Medical Services
Directorate of Maintenance & Material Supplies**

Ref: S1/TND-CORE LAB/369/2021

Date: 21ST September 2021

TENDER FEES: 100.000 BD

Subject: Tender No. 369 for CORE LAB

Terms and Conditions:

1. The Tender Mechanism:

- 1.1 The Tender is subject to the Terms and conditions as dictated by the Bahrain Defense Force
- 1.2 Tender shall be restricted to suppliers registered in the National Health Regulatory Authority (NHRA) in the Kingdom of Bahrain.

2. Preparation and submission of offers:

- 2.1 Participation in the Tender is only allowed for agents or distributor registered as a supplier in Royal Medical Services Database who paid the tender documents fee.
- 2.2 Original offers shall be opened in the Bahrain Defense Force Head Quarters in the opening date dictated by Bahrain Defense Force Directorate of Tenders and Procurement.
- 2.3 The offers will be sent on original documents, stamping and signing the offers should be done in blue ink (not black), the original copy of the offers on the CD should be wrapped in solid cover, and the infringing offers will be excluded.
- 2.4 Local Agents should write the following statements on CD cover:
 - 2.4.1 Agent Name/Registration Number Qualification.
 - 2.4.2 Name and Number of Tender.
 - 2.4.3 The expiry date of the offer.
- 2.5 No bids will be received after the opening date.
- 2.6 The period required for the tender to be valid is the duration of the tender from the closing date of the tender.
- 2.7 The quantities listed in the tender are estimated quantities and the parties participating in the tender have the right to increase or decrease the quantity or any item in any proportion, as well as the cancel any item on the condition that no purchase order for this item has been issued and confirmed by Royal Medical Services without stating the reasons for this action and the local agent participating in the tender must comply to the offer.

- 2.8 The awarded prices shall remain fixed for 60 months from the date of signing the contract.
- 2.9 The local agent participating in the tender shall have the right to submit an alternative (options) offer provided that the offer is an alternative (options) offer and committee has the right not to accept the alternative (options) offer without mentioning the reasons.
- 2.10 The local agent participating in the tender shall document its remarks by noting them in English in the notes section if required.
- 2.11 The offer sheet shall include all information related to the item, including the following:
- 2.11.1 Package size
 - 2.11.2 Country of origin
 - 2.11.3 Shelf life
 - 2.11.4 National Health Regulatory Authority (NHRA) Registration Number.
 - 2.11.5 Product quality documents, example: foreign government FDA, CE it should be issued by a recognized certifying body
 - 2.11.6 NHRA medical devices registration license, if not available please provide the below requirements:
 - 2.11.7 In case of legal manufacturer and physical manufacturer are different (Quality Assurance Certificate **(CE)**, foreign government FDA should provide for the Legal manufacturer, Quality Management system **(ISO 13485)** should be provided for the physical manufacturer)
 - 2.11.8 Mandatory Technical Requirements
 - 2.11.8.1 System must cover minimum 95% of lab requirements for Clinical Chemistry and Immunoassay including serology and special tests on one platform.
 - 2.11.8.2 System should have the capability to operate as standalone unit and while connected to the track.
 - 2.11.8.3 Equipment must be clearly categorized and specified as Pre- Analytic, Post-Analytic& Analytic Modules.
 - 2.11.8.4 Buffer to hold samples at instrument parking position if analyzer is busy, must be available. the maximum sample storage capacity of the stockyard must be clearly specified.
 - 2.11.8.5 Continuous loading (samples) without a need to pause the system for loading samples.
 - 2.11.8.6 No pause continual loading of all consumables, reagents, supplies and samples even during the run.
 - 2.11.8.7 Result Turn Around Time (TAT) must be clearly specified for each equipment.
 - 2.11.8.8 The system should meet the existing workload and in case of increase in workload, necessary upgrade or supply of additional analyzers on FOC basis to improve the Turn Around Time (TAT) must be provided.
 - 2.11.8.9 Automatic Scheduled Quality control, Calibration & Self-Tests of Equipment must be available.

- 2.11.8.10 All offered analyzers are Free of charge against the 5 years reagent contract and will be considered to be under warranty throughout the reagent period.
- 2.11.8.11 Supplier with the support of BDF IT Dept. will integrate the quoted analyzers to the BDF –RMS LIS system without any additional cost.
- 2.11.8.12 Connectivity Software Solution for interfacing all Lab equipment
- 2.11.8.12.a The proposed solution should include an interface engine /service to allow Bi-Directional Exchange of data using HL7 Messaging protocol.
- 2.11.8.12.b The engine /service should be hosted on two servers to ensure “High Availability” in either Active /Passive or Clustered mode.
- 2.11.8.12.c The required servers (Hardware) should be included in the proposal and should support Windows Server 2019 or Linux v.8 and above.
- 2.11.8.12.d In addition, Symantec End Point solution will be installed on these servers by Royal Medical Services.
- 2.11.8.13 Any applicable Software upgrade and data backup for the analyzers must be Free of charge during the reagent contract.
- 2.11.8.14 End user training for Laboratory staff must be provided onsite.
- 2.11.8.15 Technical Training for Biomedical Engineers must be provided overseas.
- 2.12 In the case of varying size of the package within the item specification, the cheaper offer shall be chosen according to the price specified for the size.
- 2.13 Companies should apply the BAR-CODE System to all products supplied. Upon delivery, companies must add the UNIVERSAL BAR CODE on each product. If this is not available this has to be clarified in the offer.
- 2.14 No modification or abrasion may be made in the Official Offer Form by the Agent or members of the Procurement Committee.
- 2.15 When purchasing tender documents and submitting bids, the local agents or distributors shall abide by the general and technical terms of the tender and no condition shall be considered. In the event of non-compliance by the local agent or distributor, the competent committee shall be entitled to reject or accept its offers.

3. Prices:

- 3.1 The local agent must provide the price of delivery warehouse (warehouse – warehouse).
- 3.2 If the local agent offers free quantities of the same item from its offer, the free quantity will be calculated as a reduction rate added to the original price.
- 3.3 The individual price of the offer is presented in Bahraini Dinars in figures and letters.
- 3.4 The warehouse delivery rates mean that the local agent shall clear the goods from the ports and deliver them to the warehouses without any additional cost.

- 3.5 The agent or distributor shall make clear the total value of the original offer and the value of the alternative offers, if any, and the tender must be accompanied by an initial guarantee of the highest bidder's value and items.
- 3.6 Each item in the tender will be awarded separately. The award will therefore be distributed to more than one company.
- 3.7 Evaluation will be based on the following: 85% on financial evaluation and 15% on technical evaluation with the below distribution:

<i>Evaluation Details</i>	<i>Technical Evaluation</i>	<i>Percentage awarded of 15%</i>
Product	Adherence to Specifications	8%
Local Agent	Reputation	1%
	Efficiency	2%
	Previous Work	0.5%
	Experience	1%
	Financial Status	1%
	Company Size and Personnel	0.5%
Delivery Lead Time		1%
<i>Total</i>		<i>15%</i>

4. Initial Bond:

- 4.1 Initial bond value shall be 1% of the financial proposal.

5. Ensuring Implementation:

- 5.1 Performance Bond value that will be required to be paid by the successful bidder shall be 5% of the contract value or BD 6,000/- whichever is higher.
- 5.2 The bond shall be submitted within 10 days from the date of notification of the award and automatically renewed until the completion of the supply of the goods.
- 5.3 Not to place the bond or cover letter in a plastic envelope or wire envelope and should be single and not coated.